

Terms and Conditions ** Including important Covid19 specific section **

Health and Safety – The health and safety of the babies and parents in our classes is of paramount importance.

Full public liability insurance is provided by Morton Michel and can be viewed at any time during the class.

Please note that it is your responsibility to inform your class leader if you or your child suffers from a medical condition which they should be aware of. This information may be recorded however will be kept confidential unless in the event of a medical emergency, where it would be shared with health care professionals. Examples include epilepsy (as sensory equipment with flashing lights are used), any allergies etc.

Every effort will be made by Laughter Tots to provide a safe and hazard-free zone, however parents are always responsible for the safety and wellbeing of their child.

Whilst Laughter Tots uses non toxic materials (largely food cupboard ingredients) in their “messy zone” parents are reminded that they are never intended to be eaten or ingested in any way and the prevention of this is the parent’s responsibility. Some of the ingredients could pose a choking hazard should babies put them in their mouth. Parents must at all times remain vigilant and ensure babies do not put the materials in the “messy zone” in their mouth. Please ask your class leader if you have any concerns or require a list of the ingredients used.

We use non toxic poster paints during our “messy craft” if you’d rather not use these on your baby, please make the class leader aware and she will use food colouring as an alternative (please note that over time the food colouring can fade on artwork).

Safety information will be given during some activities. All activities are safe provided this information is followed. Should you have any concerns please speak to your class leader. All activities are optional and if at any time you don’t want your child to take part in a particular activity or element of the class this is absolutely fine. Please make your class leader aware in this situation.

Parents must ensure that babies do not put any of the sensory equipment in their mouths.

Laughter Tots activities are to be undertaken under constant adult supervision at all times.

In the unfortunate event of an accident please report this to your class leader as soon as possible who will, where relevant contact the emergency services and work with them where possible. Please report even apparently minor accidents to your class leader so they can assist you in filling out the necessary paper work.

Laughter Tots cannot accept any responsibility for the loss or damage of any personal possessions. Please note that some of the ingredients used in our “messy zone” may stain clothing so please do come dressed for play in old clothes.

General Illness (Please also refer to specific Covid19 section) – Parents are requested not to attend a class if they or their baby has a serious infection and to inform the class leader as to the nature of the infection so that other parents can be alerted.

Please keep your baby at home if she/he has;

- Had an upset stomach or diarrhoea in the previous 48 hours.

- Sticky or discharging eyes.

- A heavy runny nose.

Or has symptoms of a possible contagious disease for example;

- Chicken pox - Norovirus - Whooping cough - Measles - Mumps - German measles - Scarlet fever - Impetigo - Hand, foot and mouth disease - Covid19

Please wait until your doctor has given the all clear before returning to classes.

Laughter Tots is a franchise. Each territory is owned by an independent business owner and as such once you have booked onto a class you are not able to transfer to a class outside of that territory area. Laughter Tots will however facilitate transfers to other classes within the territory area if required, provided the numbers already within the classes allow this.

Photography – Laughter Tots allows parents to photograph their own baby/babies during our classes. Whilst we would ask parents to ensure they only photograph their own baby/babies, occasionally your child may be photographed in the background.

Laughter Tots does also occasionally photograph/video for promotional purposes i.e. for use on Laughter Tots website/Facebook page/promotional material etc. Whenever we are photographing/videoing for this purpose we would make parents aware and ask for their approval.

If you would not like your child to be photographed in either or both of the above scenarios please make your class leader aware.

Older siblings – Laughter Tots is a class for Non Walkers only and we often have very young babies in the class. Due to strict health and safety rules, under no circumstances are older siblings allowed in our classes. We understand that this may occasionally be inconvenient however we must ensure our classes are always a safe environment for the babies.

Complaints – Yours and your baby's enjoyment is of utmost importance to us and we really hope you love our classes. In the event that you are unhappy with any aspect of Laughter Tots please do let us know by emailing us at info@laughtertots.co.uk and we will do our best to resolve any issues.

Covid19

From 19th April 2022 as per the change in Government Guidelines, across the whole of the UK, Laughter Tots will be returning to pre covid classes. This means no social distancing or face masks will be required and shared equipment and resources (including Messy Play and paint brushes) will be used as standard. Please be aware however that as always during the Pandemic this may change if restrictions are brought back and if so we will revert back to the covid secure procedures we have had in place since March 2020.

We would request that you do not attend a Laughter Tots Class if you have tested positive for Covid19, until you have completed the recommended isolation period / tested negative, as per the guidelines on <https://www.gov.uk/coronavirus>.

Refunds/Cancellations of classes

Laughter Tots is committed to running classes in all but exceptional circumstances. However, Laughter Tots has the right to cancel classes without refund in exceptional circumstances beyond

our control (for example; fire, flood, vehicle breakdown, serious illness, treacherous weather etc). We will in these circumstances wherever possible run a catch-up class however this cannot be guaranteed. Where the class is held in a different location Laughter Tots is not responsible for any travel expenses occurred.

We regret that (except in exceptional circumstances, which Laughter Tots will determine at its sole discretion) once the fee has been paid to secure your place, we cannot issue any refunds or credits.

Confirmation – Please note that once you have booked your place and paid the fee indicated to secure the booking, fees are non-returnable and non-transferable. You will receive email confirmation once your baby's booking has been confirmed. During the booking process you will be required to read and agree to Laughter Tots Terms and Conditions. No place is fully guaranteed unless full payment of the term fees is made.

Arrival and Departure

Our class leaders love running our classes and are never in a rush for anyone to leave following a class. However unfortunately due to venue logistics/parking availability/set up and clearing away time in particular during these Covid times, we would request that arrival for a class is not earlier than 5 minutes prior to your class time and that departure is prompt at the end of your class.